



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC00551</b>
<b>JOB TITLE</b>	:	<b>Lead Consultant EUC Information System Security Operations</b>
<b>JOB LEVEL</b>	:	<b>D3</b>
<b>SALARY</b>	:	<b>R 724 276 – R 1 086 415</b>
<b>REPORT TO</b>	:	<b>Senior Manager: End User Computing</b>
<b>DIVISION</b>	:	<b>Service Management</b>
<b>DEPARTMENT</b>	:	<b>EUC DOD</b>
<b>LOCATION</b>	:	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

Provision and the maintenance of the core security services infrastructure, support, architecture, strategy, new technology and business improvement and associated services in the EUC environment and adhere to Industry best practices.

### Key Responsibility Area

- Manage the execution EUC Information System Security Operations strategy.
- Develop and ensure consistent implementation of the: EUC Information System Security Operations Management operational plan, standards, policies and processes across SITA.
- Manage Security Architecture and design, solution development.
- Ensure provision and proper management of EUC Security Services Management and support Service Delivery.
- Financial management of the EUC Information System Security Operations Management environment.

### Qualifications and Experience

**Minimum:** 3-year Diploma/Degree in Computer Science, IT or related fields.

**Certification:** ITIL is an added advantage.

**Experience:** 7 - 8 years computer technology working experience in the respective field including the following: LAN Security skills. 3-5 Years' experience as a Manager/ Specialist with general management, business support/operations in a Corporate/Public Sector organisation.

### Technical Competencies Description

**Knowledge of:** Organizational Awareness: IT and Government Industry. IT Products and Services. An in-depth knowledge of: EUC Information System Security Operations. Management Pre and Post sales negotiation. EUC Information System Security Operations. Management service offerings. Performance Management. Contracts and Service Level agreements. Capex and Opex Management. Stakeholder management. Total Quality Management. Configuration and Asset Management. Problem Management. LAN Performance toolsets. Service Level Management. Incident Management. Risk Management Planning/Analysis/Response. Industry best practices. Security Architectures. Technology Integration. A solid understanding of: Knowledge of hardware and software support for client system/solutions. Mentoring and Coaching of Consultant. Managing through evolving technologies. Managed various technologies. High level Knowledge of Service Management systems (i.e.: ASPECT /ARS/ITSM7) or equivalent applications. ICT Trends. Project Management. Understanding of Quality assurance standards.

Security Strategies. Various and relevant legislations: Financial legislation: Public Finance Management Act (PFMA), National Treasury. Technical: Ability to lead concurrent projects. Documentation (Visio etc.). Quality of Service. ITIL. Root Cause Analysis. Problem solving. Architecture. Knowledge of security products and solutions. Research and Investigation. Communication skills. Verbal Communication. Writing skills. Reading skills. Interpersonal Skills. Enabling self and others. Questioning. Mentorship. Self-Management Skills. Initiative. Integrity. Self-Actualization. Must be customer service oriented. Intellectual Skills. Information Scanning. Lateral Thinking. Judgement. Learning and Research. Organizing. Negotiation. Stakeholder management. Financial management. Reporting. Human resource management. Understanding of contracting processes. Business acumen and customer focused. Attention to details. Understanding of the government regulations. Strong problem solving and analytical skills. Decision making skills.

#### **Other Special Requirements**

N/A

#### **How to apply**

To apply please log onto the e-Government Portal: **[www.eservices.gov.za](http://www.eservices.gov.za)** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 05 July 2023**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.